

From: DJ
To: Microsoft ATR
Date: 1/24/02 1:10am
Subject: Microsoft Settlement

Gentlemen and ladies, may I say, that as I've found Microsoft business practices so outrageous and intolerable that there is no longer the hint of trust required for me to continue using their products (even though I have a difficult time switching to their competitors due to lack of experience with the competition's product), it is a moot point for me what you do to Microsoft. I have used their products since approximately the late 1980s, at work and at home, starting with the first version of DOS, and have recently tried Windows xp. Do you realize they have purposely disabled XP (home edition, the one they make exclusively available on new PCs) so it won't connect to a Windows 2000 network? This operating system is slow and hogs resources - with little if any user advantage and mostly to enhance Microsoft's market position while requiring consumers to invest in more RAM and hard drive space and faster CPU, simply to make it easier to track every hardware change, force the user to waste time jumping through registration and re-registration hoops. It appears to provide no benefit to the purchaser, which unlucky folks Microsoft means to force into unwanted and unneeded extra payments and upgrades(?) with its supposed new business practices which are the most abusive yet. If you do not provide relief for the abused consumer, it is a real shame and a missed opportunity to show what is meant by abolishing abusive business practices. As for me, it's moot, I'm going to open source operating systems, where there is still consideration for functional software and regard for the user of same.

Regards,
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